

**VIDANT HEALTH  
POLICY & PROCEDURE**

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**MANUAL:** Vidant Health

**SUBJECT:** Charity Care - Eligibility

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**NUMBER:** VH – FS3

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**PREPARED By:** Office of Financial Services

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**Policy**

The Central Business Office (CBO) for Vidant Health hospitals, Vidant Medical Group, and Outer Banks Hospital Medical Group services will engage in the evaluation of patients' accounts for Charity Care eligibility. If you receive help from the Financial Assistance Program, we will not charge more than the amounts generally billed to patients who have insurance for emergency or other medically necessary care. To be deemed eligible for financial assistance, the candidate must have limited assets, must possess no real property (other than their immediate dwelling) and must meet the designated Poverty Income Guidelines. (See Attachment A for current income guidelines, which are 200% of Federal Poverty Guidelines). Any patient account meeting this criteria will be adjusted to reflect no patient responsibility.

\*This policy excludes cosmetic procedures, or charges that may be covered by health insurances or by other third party payers.

\*\* This policy applies to services rendered by hospital employed physicians, Vidant Medical Group and Outer Banks Hospital Medical Group.

Other physicians (including East Carolina University Physicians, East Carolina Anesthesia, Physicians East, and Eastern Radiology, etc.) will have their own Financial Assistance Policies.

**Figure 1:**

**2020 Federal Poverty Guidelines at 200%**

<b>Size of Family Unit</b>	<b>48 Contiguous States and the District of Columbia</b>
1	\$25,520
2	\$34,480
3	\$43,440
4	\$52,400
5	\$61,360
6	\$70,320
7	\$79,280
8	\$88,240
For Each Additional Person, Add	\$4,420

\*Poverty Guidelines will change on annual basis when available