OVERVIEW
Below is the latest information on Vidant Health’s COVID-19 response and operational updates to help team members and providers safely fulfill our mission to improve the health and well-being of eastern North Carolina in the face of the pandemic.

Technical error affected 122 COVID-19 test results
On Saturday, April 25, Vidant Health worked closely with the NC Department of Health and Human Services to correct a data feed issue relating to 122 COVID-19 test results. As you may have questions regarding the news stories over the weekend, below is Vidant’s full statement:

On April 25, Vidant Health sent an electronic update to the North Carolina Department of Health and Human Services (NCDHHS) which contained inaccurate COVID-19 test results. We determined this was a technical error affecting 122 results and the data feed issue has since been corrected. It is important to point out that the actual lab test results in Vidant’s electronic medical record were correct; there was a technical issue with transmitting data to the state. We are currently working with NCDHHS to update the data. We apologize for any confusion this has caused the state, local health departments and patients.

Resources
Reminder: Keep your distance to slow the spread
Team members must practice proper hand hygiene and PPE protocols at all times while at work. If on a break and removing PPE, please practice physical distancing and remain six feet apart at all times. This flier should be placed in all team member and provider break rooms as a reminder.

All team members are encouraged to visit MyVidant.org or VidantHealth.com/COVID-19 for updates, which will include frequently asked questions. Click here to view current and previous alerts.