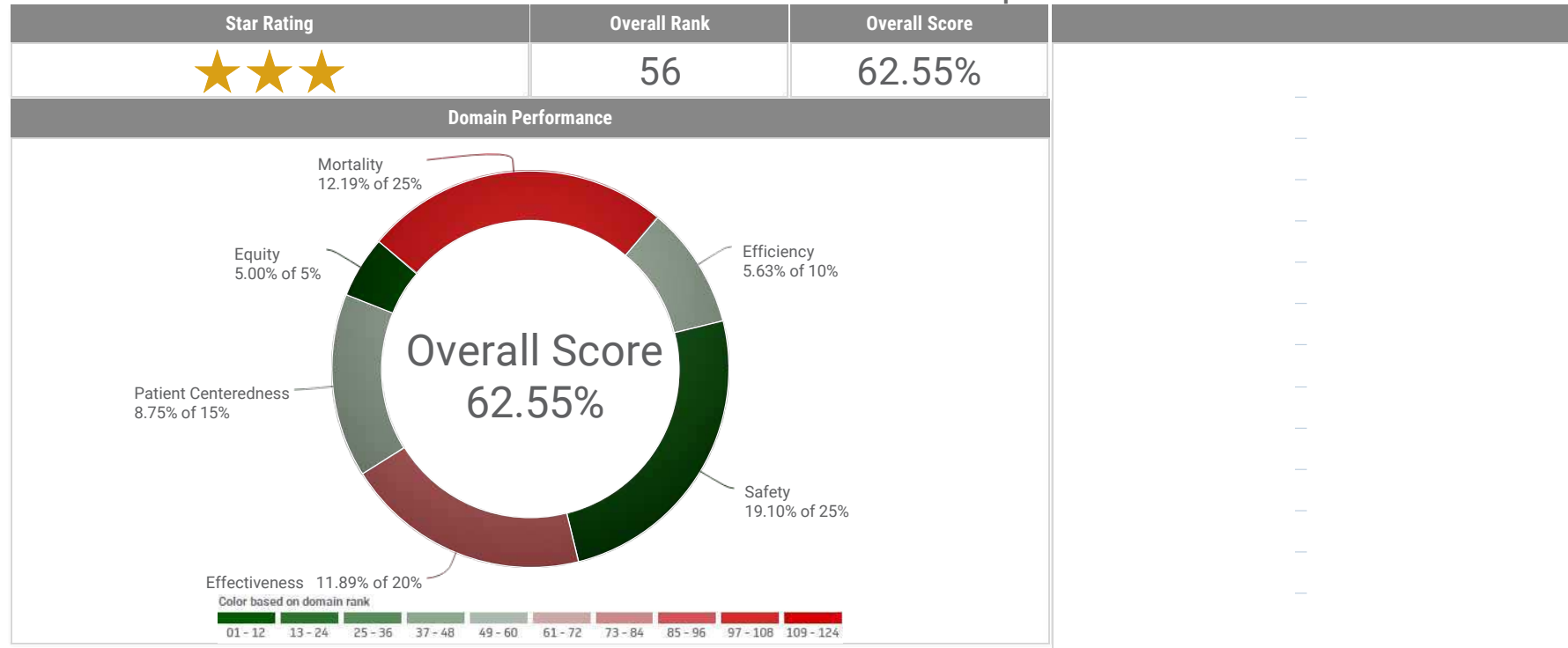
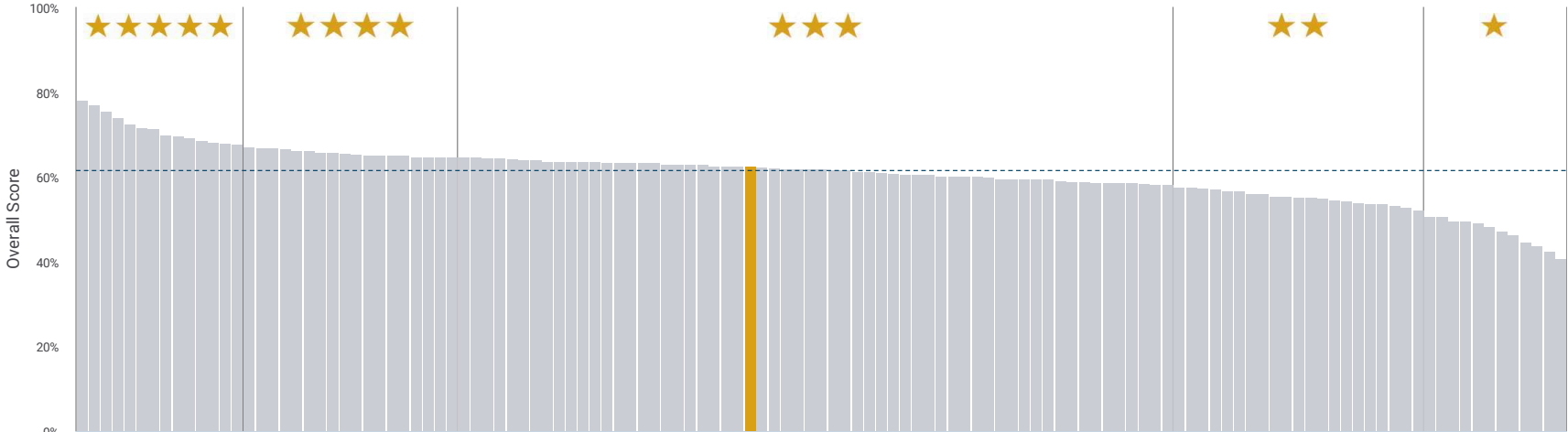


2016 Community Quality and Accountability Performance Scorecard Vidant Roanoke-Chowan Hospital



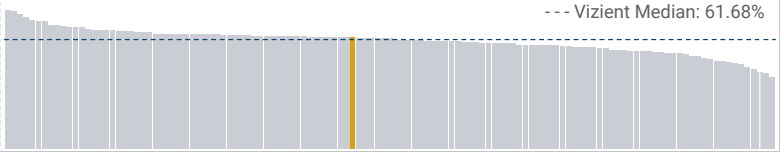
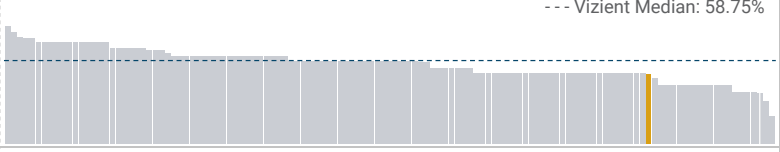
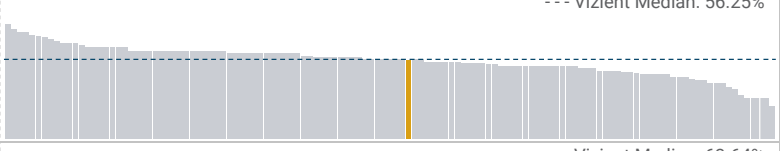
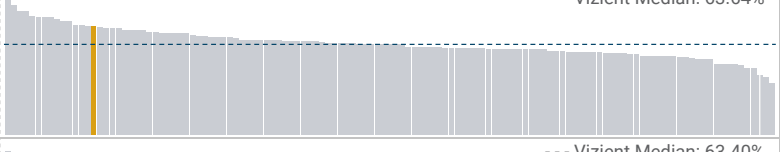
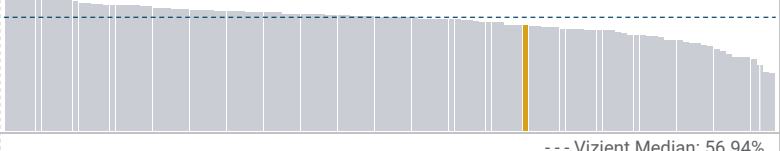
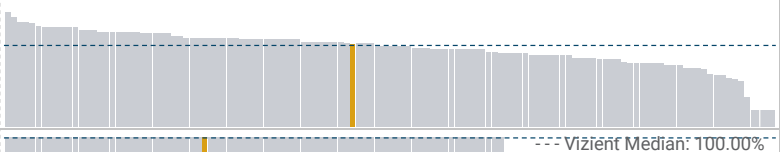
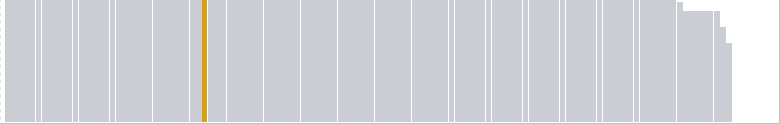
Domain Performance Table						
Domain	Rank	Weight	Score	Weighted Score	Vizient Median	Vizient Top Performer
Overall	56	100%	62.55%	62.55%	61.68%	78.17%
Mortality	104	25%	48.75%	12.19%	58.75%	82.50%
Efficiency	58	10%	56.25%	5.63%	56.25%	81.25%
Safety	14	25%	76.39%	19.10%	63.64%	97.92%
Effectiveness	84	20%	59.44%	11.89%	63.40%	77.92%
Patient Centeredness	55	15%	58.33%	8.75%	56.94%	80.56%
Equity	1	5%	100.00%	5.00%	100.00%	100.00%

Overall Performance Distribution



--- Viziient Median: 61.68%

The following section provides the details behind the overall and domain scoring using the 2016 methodology. The top section provides the overall and domain scores/ranks. The subsequent sections break down each domain into the individual metrics. For each metric, the unit of measure, the metric performance and the score on the 8-point scale (in parentheses) are included. The Q&A Study Year refers to the year of Q&A ranking. Please refer to the 2016 Q&A methodology document available within the Report Express for specifics regarding the metrics, scoring methods, and data sources used.

Overall Domain Scores and Rank - 1 Year Trend		
	Q&A Year	2016 Overall and Domain Performance Distribution
	2016 Score (Rank)	
Overall	62.55% (56)	 <p>--- Vizient Median: 61.68%</p>
Mortality	48.75% (104)	 <p>--- Vizient Median: 58.75%</p>
Efficiency	56.25% (58)	 <p>--- Vizient Median: 56.25%</p>
Safety	76.39% (14)	 <p>--- Vizient Median: 63.64%</p>
Effectiveness	59.44% (84)	 <p>--- Vizient Median: 63.40%</p>
Patient Centeredness	58.33% (55)	 <p>--- Vizient Median: 56.94%</p>
Equity	100.00% (1)	 <p>--- Vizient Median: 100.00%</p>

— Mortality

	Unit of Measure	Q&A Year	2016 Scoring Performance
		2016	
		Metric Performance (Score)	
Mortality - Medical	O/E Ratio	1.29 (3)	<p>(1) 1.57 (2) 1.32 (3) 1.29 (4) 0.83 (5) 0.58 (6) 0.34 (7) 0.09 (8)</p>
Mortality - Surgical	O/E Ratio	0.47 (6)	<p>(1) 2.56 (2) 1.89 (3) 1.32 (4) 0.85 (5) 0.49 (6) 0.47 (7) 0.22 (8) 0.06</p>

Efficiency

	Unit of Measure	Q&A Year	2016 Scoring Performance
		2016	
		Metric Performance (Score)	
Direct Cost - Medical	O/E Ratio	1.01 (5)	
Direct Cost - Surgical	O/E Ratio	0.89 (5)	
LOS - Medical	O/E Ratio	1.01 (4)	
LOS - Surgical	O/E Ratio	0.98 (4)	

— Safety

	Unit of Measure	Q&A Year		2016 Scoring Performance
		2016		
		Metric Performance (Score)		
PSI-03 Pressure Ulcer	O/E Ratio	0.00 (8)		
PSI-06 Iatrogenic Pneumothorax	O/E Ratio	0.00 (8)		
PSI-09 Postoperative Hemorrhage or Hematoma	O/E Ratio	0.00 (8)		
PSI-11 Postoperative Respiratory Failure	O/E Ratio	0.00 (8)		
PSI-13 Postoperative Sepsis	O/E Ratio	0.00 (8)		
NHSN-CAUTI	SIR	1.32 (3)		
NHSN-CLABSI	SIR	0.00 (8)		
NHSN-SSI	SIR	LV		
NHSN-CDI	SIR	2.22 (1)		
VTE-06	Rate %	LV		
THK Complication	Rate %	4.00 (3)		

Effectiveness

	Unit of Measure	Q&A Year		2016 Scoring Performance
		2016		
		Metric Performance (Score)		
Readmission - Medical	Rate %	13.70 (3)		
Readmission - Surgical	Rate %	6.05 (5)		
Excess Days - Medical	Rate %	8.10 (4)		
Excess Days - Surgical	Rate %	6.99 (4)		
ED-1B - Median Time: Admitted Patients	Minutes	248.00 (5)		
ED-OP-18B - Median Time: Discharged Patients	Minutes	135.00 (5)		
Stroke	Rate %	92.96 (7)		
Venous Thromboembolism (VTE)	Rate %	97.22 (8)		

— Patient Centeredness

	Unit of Measure	Q&A Year		2016 Scoring Performance
		2016		
		Metric Performance (Score)		
Cleanliness/Quietness	Response Rate	65.79 (5)		<p>(1) 46.9 (2) 52.75 (3) 58.59 (4) 64.44 (5) 70.28 (6) 76.13 (7) 81.97 (8)</p>
Discharge	Response Rate	88.31 (5)		<p>(1) 79.5 (2) 82.38 (3) 85.26 (4) 88.14 (5) 91.02 (6) 93.9 (7) 96.78 (8)</p>
Doctor	Response Rate	82.28 (5)		<p>(1) 70.73 (2) 74.23 (3) 77.73 (4) 81.23 (5) 84.73 (6) 88.23 (7) 91.73 (8)</p>
Medications	Response Rate	64.30 (5)		<p>(1) 51.72 (2) 55.72 (3) 59.73 (4) 63.74 (5) 67.75 (6) 71.76 (7) 75.77 (8)</p>
Nurse	Response Rate	80.70 (5)		<p>(1) 69.75 (2) 73.24 (3) 76.73 (4) 80.22 (5) 83.71 (6) 87.2 (7) 90.69 (8)</p>
Overall	Response Rate	65.21 (4)		<p>(1) 48.43 (2) 56.49 (3) 64.55 (4) 72.62 (5) 80.68 (6) 88.74 (7) 96.81 (8)</p>
Pain	Response Rate	71.74 (5)		<p>(1) 59.37 (2) 63.39 (3) 67.41 (4) 71.43 (5) 75.45 (6) 79.47 (7) 83.49 (8)</p>
Responsiveness	Response Rate	68.50 (5)		<p>(1) 48.59 (2) 54.23 (3) 59.87 (4) 65.51 (5) 71.16 (6) 76.8 (7) 82.44 (8)</p>
Transition of Care	Response Rate	46.97 (3)		<p>(1) 36.21 (2) 42.15 (3) 48.09 (4) 54.03 (5) 59.97 (6) 65.91 (7) 71.85 (8)</p>

— Equity

Measure Set	Q&A Study Year	Gender			Race			Socio Economic Status (SES)		
		Males	Females	p-value	White	Non-White	p-value	Non-Low SES	Low SES	p-value
ED Median Wait Time for Admitted Patients	2016	247.00 Min (n=203)	252.00 Min (n=227)	0.081	237.00 Min (n=147)	254.00 Min (n=283)	0.314	247.00 Min (n=344)	260.00 Min (n=86)	0.985
Stroke Composite	2016	94.74 (36/38)	90.32 (28/31)	0.651	96.43 (27/28)	90.24 (37/41)	0.641	93.10 (54/58)	90.91 (10/11)	1.000
VTE Composite	2016	98.64 (145/147)	95.98 (167/174)	0.188	95.50 (106/111)	98.10 (206/210)	0.284	96.83 (244/252)	98.55 (68/69)	0.690

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