

Patient Instructions:

GETTING STARTED WITH WEBEX



We are excited to offer video visits with our providers. To do this, we will use an App called WebEx. To get set up, you must download the app to your mobile device. Please follow these steps well in advance of your appointment.



DOWNLOAD THE APP ON YOUR PHONE / TABLET

Install the free app, **Cisco WebEx Meetings**, in the App Store (Apple) or Google Play (Android).



FIFTEEN MINUTES BEFORE YOUR APPOINTMENT

1. On your phone, open your email and find the appointment we sent you.
2. Tap **[Join Meeting]** and the WebEx app will launch.
3. Accept the Terms and Conditions by tapping **[I Accept]**.
4. Enter your first and last name, and your email address.
5. Tap **[OK]** when asked to access your microphone.
6. Tap **[OK]** when asked to access your camera.
7. Tap **[OK]** when asked to choose how you want to connect audio.
8. Tap your microphone to unmute.
9. Tap camera and Start My Video to enable video.
10. Wait for your provider to join the WebEx to start your video visit.



Microphone
ON/OFF



Video
ON/OFF



End Call

03-31-20