



COVID-19: Mask FAQs



You are the most important part of Vidant Health. We love you and want to keep you safe.



Surgical masks are required for all team members, providers and visitors in clinical areas, for team members in all food preparation and food service areas, and strongly encouraged in all other areas. Team members and providers who work in these areas are asked to follow CDC guidelines for PPE at all times and to respect the clinical implications. We are all working together to flatten the curve.

FAQs

Why should I wear a mask? | COVID-19 is spreading throughout our communities. We care about your safety and well-being. Wearing the mask protects those who may have had exposure, but who are not currently exhibiting recognized symptoms. Your safety is our top priority.

How do I put on a mask? | Bring the mask toward your face. Pull the loops behind your ears. Expand the mask to ensure it covers your nose and mouth. Adjust nose piece for a secure fit. Any time you touch your mask, IMMEDIATELY perform hand hygiene.

How do I remove a mask? | Remove mask by the loops and pull mask straight away from face. Perform hand hygiene IMMEDIATELY after removal and ANY time you touch the mask.

Can I take a mask home? | Please do not take the mask home for the safety of you and your loved ones.

How long can I use the mask? | You should wear the mask for the duration of your shift/visit unless it is visibly soiled, visibly damaged or you cannot breathe through the mask any longer.

How do I dispose of the mask?



Visitors should dispose of their mask in a trash receptacle **after** leaving the clinical area.



Team member and provider masks that are not soiled, torn or contaminated with body fluids should be deposited in the **labeled reprocessing collection bins** located at the screening sites.

What is the cleaning and sanitation process for masks placed in the reprocessing collection bins?

| Scholars from ECU Engineering and Microbiology and subject matter experts in Sterilization and Sanitation have confirmed and validated processes to eliminate any viruses from PPEs. The established cleaning and sanitation processes that are used by Vidant Health for PPEs, are approved methods defined by CDC, DHS, and FDA guidelines. All necessary precautions are being taken to ensure the safety of all team members, providers, patients and visitors, which include a sterilization process that goes beyond the recommended guidelines.

Please send questions regarding masks and personal protective equipment (PPE) to ppequestions@vidanthealth.com

Vidant COVID-19 Community Resource Line (8am - 8pm) 252-847-8000 | [VidantHealth.com/COVID19](https://www.vidanthealth.com/COVID19)