Telehealth is defined by CMS as the use of telecommunication with real-time, synchronous audio AND video functionality.

### COVID19 Virtual Visit Coding/Billing Options for SNF Professional Fee Services

**Place of Service:** will vary by payor and service type; to be handled with backend logic.

**CPT/HCPCS Code** | **Service Type** | **Description** | **Allowed for Telehealth**
--- | --- | --- | ---
**TELEPHONE VISIT**
99441 | Initial SNF E/M Visit 25 minutes | Initial nursing facility care, per day, for the evaluation and management of a patient which requires these 3 components: Comp Hx, Comp Exam, Med MDM. Usually the problem(s) requiring admission are of low severity. Typically, 25 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99442 | Initial SNF E/M Visit 15 minutes | Initial nursing facility care, per day, for the evaluation and management of a patient which requires these 3 components: Comp Hx, Comp Exam, Med MDM. Usually the problem(s) requiring admission are of moderate severity. Typically, 35 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99443 | Initial SNF E/M Visit 5 minutes | Initial nursing facility care, per day, for the evaluation and management of a patient which requires these 3 components: Comp Hx, Comp Exam, Mod MDM. Usually the problem(s) requiring admission are of high severity. Typically, 45 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
89866 | Subsequent SNF E/M Visit 30 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. Usually the problem(s) requiring admission are of moderate severity. Typically, 35 minutes are spent at the bedside and on the patient's floor/unit. | Always Allowed
89867 | Subsequent SNF E/M Visit 15 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. Usually the problem(s) requiring admission are of moderate severity. Typically, 25 minutes are spent at the bedside and on the patient's floor/unit. | Always Allowed
89868 | Subsequent SNF E/M Visit 10 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. Usually the problem(s) requiring admission are of moderate severity. Typically, 15 minutes are spent at the bedside and on the patient's floor/unit. | Always Allowed
99500 | Discharge SNF - 30 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 35 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99501 | Discharge SNF - 45 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 45 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99502 | Discharge SNF - 60 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 60 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99503 | Discharge SNF - 90 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 90 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99504 | Discharge SNF - 120 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 120 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99505 | Discharge SNF - 240 minutes | Subsequent hospital care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 240 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99506 | Subsequent SNF E/M Visit 30 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 35 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99507 | Subsequent SNF E/M Visit 15 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 25 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic
99508 | Subsequent SNF E/M Visit 10 minutes | Subsequent nursing facility care, per day, for the evaluation and management of a patient which requires 2 of these 3 components: Comp Hx, Comp Exam, Med MDM. The patient may be unstable or may have developed a significant new problem requiring intensive physician attention. Typically, 15 minutes are spent at the bedside and on the patient's floor/unit. | Temporary Addition for the PHE for COVID19 Pandemic

**DOCUMENTATION MUST REFLECT:**

- **THE AMOUNT OF TIME SPENT FOR ANY VISITS ASSOCIATED WITH TIME-BASED CODES ABOVE. PREFERRED TIME DOCUMENTATION INCLUDES START AND STOP TIMES. TOTAL TIME SPENT IS ALSO ACCEPTABLE DURING COVID19 CRISIS.
- **TELEHEALTH ATTESTATION:** Today’s visit occurred via Telemedicine. (Patient Name) was located at (Location e.g. VMC). (Provider Name) participated in the care from (Location e.g. home or V-Comm facility) using interactive audio and video.

If Provider prefers to mirror Face-to-Face documentation and code selection

<table>
<thead>
<tr>
<th>E&amp;M elements required (History, Exam, MDM)</th>
<th>MDM elements required with exact duration or start/stop times</th>
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<tbody>
<tr>
<td>Must specify type of telehealth service (attestation advised)</td>
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If the visit is **not** COVID19-related, COVID19 diagnoses should **not** be selected. The COVID-19 diagnoses include, but are not limited to:

- **Z20.828** - contact with and/or suspected exposure to COVID19 (no confirmation)
- **U07.1** – confirmed case of COVID19 (Effective April 1)
- When signs/symptoms are present, WITHOUT confirmed COVID19, code signs/symptoms.

**PAYER SPECIFIC GUIDELINES WILL BE ADDRESSED ON THE BACKEND WITH LOGIC AND EDITS AS NECESSARY**